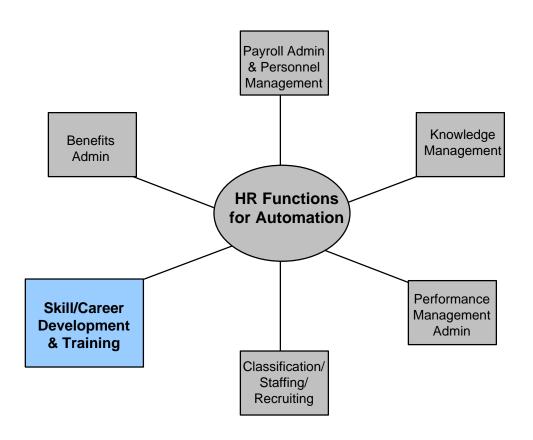


Skill/Career Development & Training



Service Providers

- Student Financial Assistance
- Department of Education
- Training & Development Center
- External sources

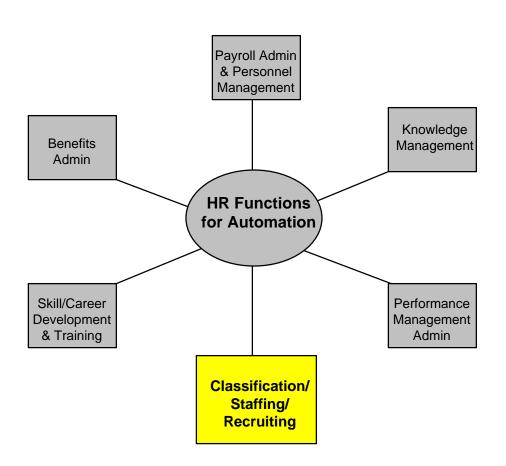
Systems Involved

- TRAINS (ED)
- EDCAPS (ED)
- On-line training registration (ED)
- On-line IDP website (ED)

- Training needs analysis
- Course catalog
- Skills gap analysis
- Employee training plan
- Training schedule and openings
- Training approval
- Course registration
- Course payment
- Employee training history
- Training evaluation
- Training budgets
- Career counseling



Classification/Staffing/Recruiting



Service Providers

- Student Financial Assistance
- Department of Education
- Office of Personnel Management
- Office of Inspector General
- Department of Interior

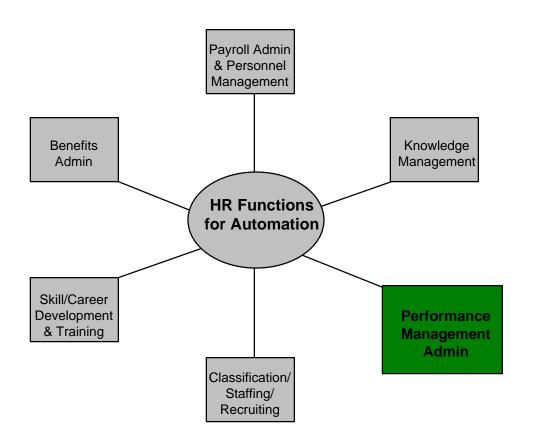
Systems Involved

- FPPS (DOI, ED)
- Lotus Notes (ED)
- MARS (OPM)

- Workforce planning
- Recruiting targets
- Skill requirements
- Position classification
- Advertising/Sourcing
- Applicant screening
- Selection
- Orientation
- Placement
- Employee retention
- Succession/replacement planning
- EEO reporting



Performance Management Admin



Service Providers

- Student Financial Assistance
- Department of Education

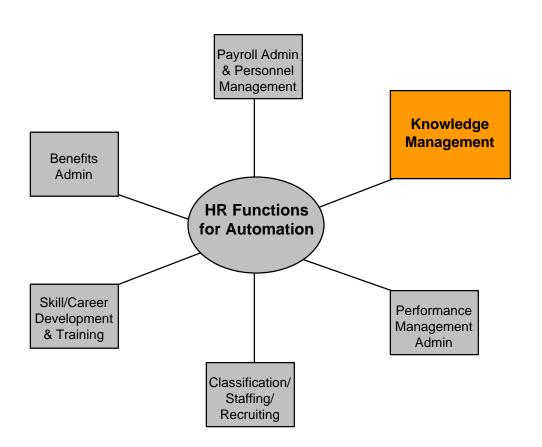
Systems Involved

- GPAS (ED)
- FPPS (DOI, ED)

- Strategic planning
- Competency model
- Balanced scorecard
- Team performance goals
- Employee performance plan
- Feedback
- Performance evaluation
- Rewards
- Performance gaps
- Performance improvement plan
- Dismissals



Knowledge Management



Service Providers

None

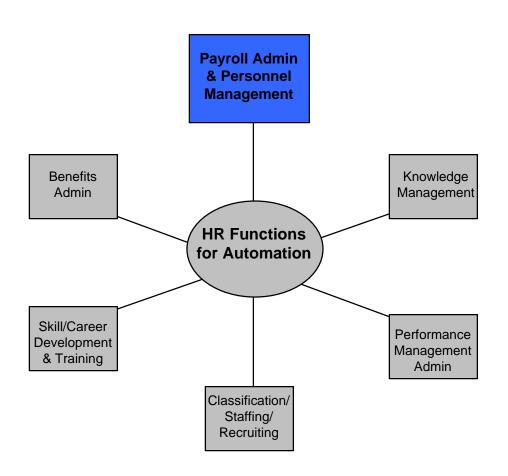
Systems Involved

None

- Data warehouse
- Discussion forums
- Electronic forms
- Search engines
- Links to related info and people
- Alerts and notifications
- Virtual conferences



Payroll Admin & Personnel Management



Service Providers

- Student Financial Assistance
- Department of Education
- Department of Interior

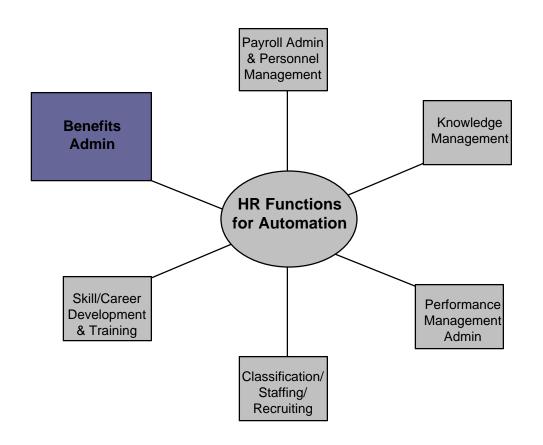
Systems Involved

- FPPS (DOI, ED)
- FRC Calc (ED)
- ESI (ED)
- Employee Express (Consortium)

- Payroll system management
- Time & attendance
- Payroll processing
- Paycheck distribution
- Leave & Earnings statement
- Payroll corrections
- Tax pay & filing
- Payroll information maintenance
- Personnel records



Benefits Administration



Service Providers

- Student Financial Assistance
- Department of Education
- Department of Interior
- Office of Personnel Management

Systems Involved

- FPPS (DOI, ED)
- FRC Calc (ED)
- ESI (ED)
- Employee Express (Consortium)
- FERRCA (OPM)
- Brio (ED)
- Oracle (ED)

- Open enrollment communication
- Education
- Life event processing
- Health and life insurance enrollment
- Employee file maintenance
- Retirement calculations
- Retirement counseling
- Disability retirement
- Thrift savings plan